

CUSTOMER COMPLAINT FORM SAND & GRAVEL DIVISION

c	USTON	1ER	INFO	RMA1	TION					
Business Name:										
Contact Person:										
Address:										
Date Purchased: //_			D	ate Co	mplair	nt Rece	eived: _	/	//	/
Invoice/ Delivery #:	re Purchased: / Date Complaint Received: /									
Contact Number #:										
	NATUR	E OI	CON	1 P L A	INT					
PRODUCT O Yes O No										
	Organic	Fine	Coarse	Oversize	Clay	Dirty	Sticks	Oil	Other	
SiltSand										
Sharp Sand										
3/8" (10mm)										
3/4" (20mm)										
11/2"(40mm) Silt Sand										
Other:										
SERVICE O Yes O No	Very Poor		Poor		Average	.	Good		Very Good	
Response	F00i		. i ooi		Average	-				
Time Spent at Weighbridge										
Time Spent Loading Trucks										
Product Availability										
Billing (Moisture)										
Other:	Ц				Ш		Ц			
ENVIRONMENT () Yes () No)									

		DETAIL	S OF COM	IPLAINT	
			FINDINGS	5	
Signature:					Date://
		CORR	ECTIVE A	CTION	
		CORK	ECTIVE A	CIION	
Short Term C	Corrective Action:				
Rewash	Downgrade	Use for Mix	Apology	Refund	Other:
Long Term C	orrective Action:				
Signature:					Date://



CUSTOMER COMPLAINT FORM LIMESTONE DIVISION

C	USTON	1ER	INFO	R M A 1	TION				
Business Name: Contact Person: Address:									
Date Purchased: / /_ Invoice/ Delivery #: Contact Number #:	Quarry:								
١	I A T U R	ЕОГ	CON	1 P L A	INT				
PRODUCT O Yes O No	Organic	Fine	Coarse	Oversize	e Clay	Dirty	Sticks	Oil	Other
Crusher Run 3/8" Limestone 3/4" Limestone Rip Rap Limestone Dust Scalping Other:									
SERVICE Yes No Response Time Spent at Weighbridge Time Spent Loading Trucks Product Availability Billing (Moisture) Other:	Very Poor		Poor		Average		Good		Very Good
ENVIRONMENT () Yes () No									

		DETAIL	S OF COM	IPLAINT	
			FINDINGS	5	
Signature:					Date:/
		CORR	ECTIVE A	CTION	
Chart Tarra C	'a A atila				
Snort Term C	Corrective Action:				
Rewash	☐ Downgrade	Use for Mix	Apology	Refund	☐ Other:
Rewasii	Downgrade		Apology	Refulid	Other:
Long Term Co	orrective Action:				
Signatura					Date: / /
orginature:					Date: / /